10/18/17 Open House Summary

STA held an open house at Gonzaga University on October 18 to present information and hear feedback on the CCL’s station locations, design, and amenities. STA invited property owners along and near the CCL alignment for the first part of the meeting; the second part of the meeting was targeted to the general public. Approximately 45 people attended.

The open house featured several opportunities for feedback:

- **Station identity**: attendees could provide feedback on how to best incorporate neighborhood identity into the station design. It included examples of how this has been accomplished on other similar projects. This station also included renderings of several stations at different locations along the CCL route.

- **High Performance Transit (HPT) station types and amenities**: attendees could review and comment on the three station “types” (curbside, center, or bulbout) and the five station “kits” (ranging from most heavily used to lightest used stations).

- **Station design**: attendees could review the proposed locations of each station on a large printed map and place stickers corresponding to different desired amenities at each station location. Comments on each specific station would be provided on the map. Possible amenities included weather protection, seating, etc. The CCL online interactive map was also available for attendees to explore.

General feedback on the items above included the following:

- Ensure Browne’s Addition stations reflect neighborhood history, character.
- Ensure lighting does not shine into adjacent buildings
- Concerns about snow removal and ability to access stations
- Respect neighborhood character
- Provide amenities at stations; desire for additional amenities (e.g., water fountains)
- Concerns about impacts on public safety
- Make fare payment convenient
- Encourage engagement from the Gonzaga community on design
- Power CCL stations with renewable energy
- Concerns about mitigation for loss of street parking
- Ensure stations reflect neighborhood character

Few significant comments were received on the station locations themselves with the exception of the station at Riverside and Howard; an attendee expressed concern about the location of this station. Individual attendees had specific questions about stations near or adjacent to their property that they discussed with staff. The following table sections summarizes feedback heard on specific stations.
### General comments

- Incorporate litter pick up near stations
- Mitigate for a street parking impact
- Connection to Rosauers grocery store is important
- Shelter should be reused or similar style and materials
- Please do not have music or announcements at stations

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- Conceptual station rendering is not in keeping with neighborhood. Does signage really have to be that tall?
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- Too modern – not keeping with neighborhood character
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### Amenities (# of stickers placed)

| Station #1 – Type: Bulbout  
Kit: E | Station #2a – Type: Curbside  
Kit: D | Station #2b – Type: Curbside  
Kit: D | Station #3 – Type: Center  
Kit: E | Station #4 – Type: Center  
Kit: C |
|---|---|---|---|---|
| None | (1) Weather protection | None | (1) Art/Culture  
(1) Wayfinding | (3) Weather protection  
(2) Seating  
(1) Bike Parking  
(1) Pedestrian egress/ingress |

### General comments

- Need to slow traffic at Maple/Pacific Street
- Incorporate litter pick up near stations
- Mitigate for a street parking impact
- Connection from CCL along Oak to Rosauers 13 impacted - Crosswalk/Safe Walking Environment
- Need to slow traffic at Maple/Pacific Ave
- Move station at Oak/Pacific to the west to preserve parking on Pacific
- Connection to Rosauers grocery store is important
- Shelter should be reused or similar style and materials
- Please do not have music or announcements at stations

- Concerns about lighting – make sure lights are shining towards the ground
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### Amenities (# of stickers placed)

| Station #5 – Type: Center  
Kit: E | Station #6 – Type: Bulbout  
Kit: B | Station #7 – Type: Bulbout  
Kit: B | Station #8 – Type: Bulbout  
Kit: B | Station #9 – Type: Bulbout  
Kit: B |
|---|---|---|---|---|
| (4) Safety and Security  
(4) Weather Protection  
(3) Lighting  
(3) Seating  
(2) Safe Crossings  
(1) Real time schedule info | (2) Seating  
(1) Lighting  
(3) Safety and Security | (1) Lighting  
(1) Seating  
(1) Safety and Security | None | None |

### General comments

- Protect pedestrian feel and comfort
- Snow removal will be critical to allow buses to access platform safely.

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### Lighting
- Make sure the light doesn't project up into the living quarters in the morning

### Amenities (# of stickers placed)

<table>
<thead>
<tr>
<th>Station #15 – Type: Bulbout Kit: A</th>
<th>Station #16 – Type: Bulbout Kit: B</th>
<th>Station #17 – Type: Bulbout Kit: B</th>
<th>Station #18 – Type: Center Kit: C</th>
<th>Station #19a – Type: Bulbout Kit: C</th>
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<tbody>
<tr>
<td>None</td>
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<td>(1) Wayfinding</td>
<td>(2) Bike Parking</td>
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<td>(1) Safe Crossings</td>
<td>(1) Safety and Security</td>
<td>(1) Wayfinding</td>
<td>(1) Lighting</td>
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### General comments
- Snow removal will be critical to allow buses to access platform safely.
- Concerns about lighting – make sure lights are shining towards the ground
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- Wayfinding to Riverfront Park is important at parking area – even remotely
- Concerns about lighting – make sure lights are shining towards the ground
- • Hope to have easier, non-car access to grocery stores from the U-District.
- Important that increased bus traffic does not increase crime in U-District
- Concerns about lighting – make sure lights are shining towards the ground
- • Why not "D" Station?
- Safe Crossing - Fence blocking access to Park - crossing - isn’t great concern in the snowy weather

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<table>
<thead>
<tr>
<th>Station #19b – Type: Bulbout Kit: C</th>
<th>Station #20 – Type: Center Kit: C</th>
<th>Station #21 – Type: Center Kit: C</th>
<th>Station #22a – Type: Curbside Kit: B</th>
<th>Station #22b – Type: Curbside Kit: E</th>
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<tr>
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<tr>
<th>Station #23 – Type: Curbside Kit: E</th>
<th>Station #24 – Type: Curbside Kit: D</th>
<th>Station #25a – Type: Curbside Kit: D</th>
<th>Station #25b – Type: Curbside Kit: D</th>
<th>Station #26a – Type: Curbside Kit: E</th>
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### General comments
- None
- Celebrate the River at Centennial Trail Crossing or outdoor connection
- Consider traffic impact of current station locations.
- • Concern about bus blocking Traffic-Safety issue; Move to church
- Safe Crossing - Fence blocking access to Park - crossing - isn’t great concern in the snowy weather
- • Why not "D" Station?
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<tr>
<th>Amenities (# of stickers placed)</th>
<th>Station #26b – Type: Curbside Kit: E</th>
<th>Station #27a – Type: Curbside Kit: D</th>
<th>Station #27b – Type: Curbside Kit: E</th>
<th>Station #28 – Type: Transit Center Kit: N/A</th>
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<tbody>
<tr>
<td></td>
<td>Consider Native Art and History in Stop Design</td>
<td>Safe Crossing - Fence blocking access to Park - crossing - isn’t great concern in the snowy weather</td>
<td>Incorporate Local Art at Chief Gary Stops and History</td>
<td>Education and promotion for parking at sites doing CCL for Events and Riverfront Park</td>
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<td>Idea: Off-peak and weekend hours - use SCC parking lots as overflow for Riverfront Parking Events</td>
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<tr>
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<th>(2) Art/Culture</th>
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<tbody>
<tr>
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- Consider traffic impact of current station locations.
- [4] Safety and Security
  - [2] Lighting
  - [1] Art/Culture
  - [1] Real time schedule info
  - [1] Seating
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Station map for station number references in table: